**Module Four Journal**

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* What elements of the user stories were the most helpful in developing your initial test cases?

The elements that were most helpful when developing these test cases were both the value statement and acceptance criteria. Given these 2 values, our developers can get the entire context of what the client is looking for and why. Thus, they will be able to tailor a more wholesome solution to their concerns and expectations.

* How critical are communications between you and the Product Owner during the development of the test cases? How can the Product Owner be helpful during this phase?

Communication between the Product Owner and I are critical in developing my test cases. The interaction ensure that I am not over or under promising to my clients. It helps me to expand upon my requirements and break large idea`s down into smaller ones. Collaberating with him will also allow everyone on the team to understand what is actually being asked of them so that they can offer ideas and solutions.

* What was missing from the user stories that would have been helpful?

A good detail that would have been helpful when developing these features would have been its location. Getting input on where a user would expect to find these features and how would they like them to look would help us to make these features user friendly and obvious.

* How might you go about getting this additional information?

The best way to get this additional information is to keep all lines of communication open. You can partner with the product manager to gather more information. You can also communicate with the development team to get there insight as well. The product manager should have a fuller view of the entire picture when it comes to the application. So, they can help you navigate future problems and plans to help you expand upon these requirements and understand where they fit in the grand scheme of things.

* Create a sample email that would effectively explain your needs and prompt a proper response. Be certain to identify the recipient of the communication and the specific information you expect to receive.

Hello Christy,

I am currently working on documenting a test case for the new SNHU Travel application. There were a few parts that were unclear to me. Should there be a specific portal or page that will list each new feature? Should the search function be listed on the home page. Where should the price filter be located?

If you wish to meetup to discuss this matter, Please let me know.

Sincerely,

Evan